

GENERAL TERMS OF BUSINESS

1. Definitions

1.1 Supplier is Nordic Wristbands – Eastborder Promotion Ltd., company registration number F118232125, registered in Helsinki, Finland

1.2 Customer means an entity, either legal or an individual, who approves the Order Confirmation provided by the Supplier, or who's written order, either e-mail or otherwise, is approved by the Supplier. If no written order confirmation is returned to the Supplier, the order is considered cancelled yet this does not void any verbally agreed obligations related to the matter.

1.3 Products mean the products to be supplied by the Supplier according to the Order Confirmation.

2. Order validation

2.1 Order is considered confirmed when the Supplier and the Customer agree on delivering products to the Customer either verbally or in writing. Should the Customer cancel the order after the agreement has been made, Supplier is entitled to charge any expenses possibly occurred from the client. Cancellation must be done in writing.

2.2 If the Supplier is required to work on artwork, either put the artwork together from various separate files, or create the artwork from scratch on clients behalf, Supplier is entitled to invoice the Customer an additional 25,00 eur per hour at it's own discretion.

3. Validity of pricing

3.1 Unless otherwise noted by Nordic Wristbands – Eastborder Promotion Ltd. prices are valid for 30 days from the date of the price quote. The Supplier has got a right to adjust pricing should the exchange rate between currency pair USD-EUR change in excess of 10% from the announced rate valid on the date of the quote or the order confirmation. Should this happen, the Customer must be notified immediately and upon notification, the Customer has got a right to cancel the order.

4. Payment

4.1 Prices and delivery terms are confirmed in the order confirmation. Delivery charges are added to the total mentioned in the order confirmation. Payment terms are Pro-forma invoice or COD. All delivered and ordered items are considered property of the Supplier until the payment has been received in full.

5. Delivery

5.1 Delivery method is chosen by the Customer. Options are pick-up, UPS, DHL, TNT or Postal services.

5.2 Delivery time is approximately 4 weeks from the approved design, if not otherwise agreed with the Supplier.

6. Guarantees and Responsibilities

6.1 Supplier guarantees that the products delivered correspond to the order Confirmation and related artwork

proofs and that products are free of material errors at the time of delivery and production. it is understood that color variations may occur due to nature of materials used. it is also understood that color variations may occur between different production batches.

6.2 The Supplier is not responsible for any errors or mistakes when the aforesaid error is due to:

6.2.1 errors in artwork noticed after artwork approval before production, the supplied artwork originals, definitions of printing or artwork positioning, incomplete or incorrect or missing color definitions, or incomplete or late submission of the required materials including but not limited to the artwork files and material specifications.

6.2.2 the wear and tear of the product in use, negligent use, abnormal conditions of use, abuse, willful violation or an attempt to alter or repair the product.

6.2.3 The products have not been paid as agreed on the order confirmation and the terms of payment.

6.2.4 any deficiency has not been claimed in writing within 10 working days from the time of delivery.

6.2.5 minor color variations as described in paragraph 6.1 above

6.3 in accordance with paragraph 6.2.4 and the observations in the case, the Supplier has a right to substitute products (or a part of products) with equivalent products with no additional cost to the Customer, or at his sole discretion issue a credit on the amount paid, or a reasonable proportion of the amount, to the Customer. Once compensation has occurred, the Supplier shall be deemed to have met his obligation regarding the claim in full.

6.4 Supplier's liability is limited to the amount paid for the products and the maximum compensation is always the amount stated in the order confirmation. The Supplier's responsibility does not include any possible additional costs due to the Customer, whether direct or indirect, whether losses or expenses.

6.5 Supplier is not responsible for delivery delays or problems arising from third party actions. The Supplier has the right to substitute the ordered products with similar or matching products ordered at its sole discretion, if the ordered product is not reasonably available or is likely to miss the required delivery date due to any third party actions.

7. General

7.1 These delivery terms are complied with the laws of Finland

7.2 In a Force Majeure event the parties waive any claims for compensation.

7.2. Customer declares that he has rights to use the supplied artwork without infringing any third party copyright. If a third party shall notify the Supplier of a copyright infringement, the Supplier has a right to halt the production until further clarification is received from either the Customer and/or the copyright owner. This does not effect the validity of the order confirmation nor the responsibilities agreed there upon.